

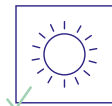
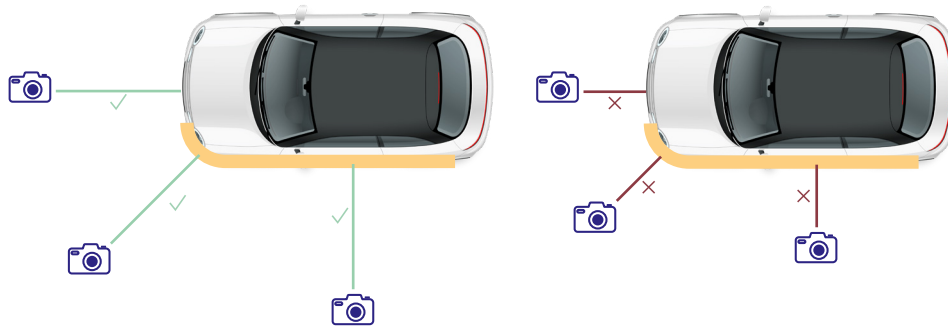
# Photo documentation

The more detailed the photos of the damage, the faster an assessment, claims handling, and payment can be completed.

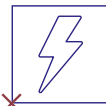
## Photo tips from our vehicle experts

**Only the car should be in the picture.**

Take the picture from a significant distance.



Take the picture in daylight.



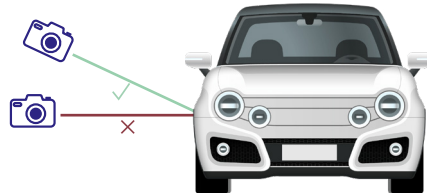
Only use a flash if there are poor lighting conditions.



Avoid backlight.

## Overview photos

Take the picture at nose-height.



Overview photo, at a 45-degree angle, the entire vehicle front and right side  
Overview photo, at a 45-degree angle,



Overview photo, at a 45-degree angle, the entire vehicle front and left side  
Overview photo, at a 45-degree angle,



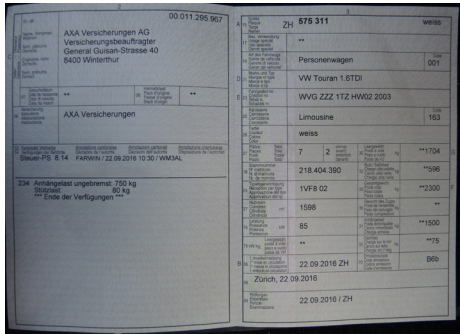
the entire back of the vehicle and right side



the entire back of the vehicle and and left side

### Vehicle details

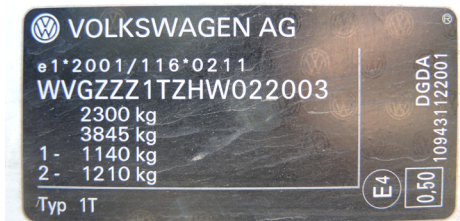
Please always submit photos of the vehicle registration document and the mileage.



Vehicle registration



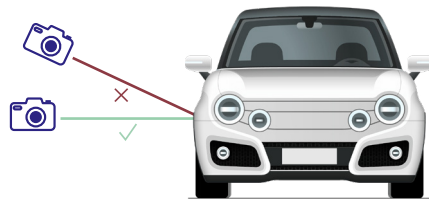
Speedometer including odometer reading



Vehicle identification number (VIN)

### Detailed photos

Take the pictures horizontally



Take pictures of the current damage as well as any potential previous damage.

### Note:

Through the order of the pictures – first the vehicle overview/full overview of the damage, then the detailed pictures – the damaged area and scope of the concrete effects on the vehicle/vehicle structure should be clearly recognizable in the pictures.

Please designate/mark/label (possibly on the computer), if necessary, the corresponding damage.



Overview of all damage

Detailed photos of the damage



Detailed photos of the damage  
Previous claims (marked)



Detailed photos of the damage  
Previous claims (marked)



#### Panel gap size

Take a picture of all panel gaps – especially if there has been a noticeable change (with a corresponding description)



#### Seatbelts

Seatbelts

Traces of strain on the belt buckle

#### Note on seatbelts:

- If a seatbelt hangs tight from the anchor: Pull the belt tight, take a picture and add a text comment
- Take a picture of the retracted seatbelt
- If, despite the tightening, the seatbelt can still be used and pulled out/retracted (possibly with a noticeable sound): Pull out the seat belt and take a picture (and, where applicable, document that the belt tensioner was deployed)



#### Airbag

Airbag system deployed (put the airbag back in its compartment before taking pictures)

**Repair history**

Please also submit the detailed photos of the repairs with the repair invoices.

