

A woman with long, dark, wavy hair is shown from the chest up, looking down at her smartphone. She is wearing a light-colored, long-sleeved top. The background is a library with bookshelves filled with books. A window is visible on the right side, showing a view of the outdoors. The overall lighting is warm and natural.

**Cyber insurance Plus -
activate your
prevention services**

AXA

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AXA Insurance Ltd.

Cyber insurance Plus – how to activate your prevention services

In addition to AXA and AXA-ARAG insurance benefits, **Cyber insurance Plus** also includes prevention and intervention services.

With this service, you'll receive a push message if your credit card details or phone numbers are stolen, your e-mail address is affected by a data leak, or posts are found that damage your reputation or violate your personal rights. We will act on your behalf to help in solving any problems you encounter. You'll also receive hints and tips on how to use the internet safely.

Activate your prevention services quickly and easily in your myAXA account:

Login/Register: [AXA.ch/customer-portal](https://www.axa.ch/customer-portal)

If you have any questions about logging in or registering,
please don't hesitate to call the myAXA Helpline on 0800 800 292.

Here's how it works:

- Click on the cyber prevention services on the myAXA start page.
- You'll be guided through the activation process on our cyber prevention services platform to set up the monitoring offered under your contract.
- The monitoring will be active as soon as you've entered your details.

Please note that

- There's one account per contract in the policyholder's name.
- All insured persons named in the contract can use the prevention services.
- We monitor the following for each insured person:
 - up to five e-mail addresses
 - up to four credit cards
 - up to five phone numbers
 - one X account (formerly Twitter)
 - name searches in connection with hateful and offensive comments